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September 19, 2002

QUARLES & BRADY LLP ATTN: NICHOLAS J. SEAY P O BOX 2113 MADISON, WI 53701-2113 US

Dear Sir/Madam,

This is to Deny your refund request in the amount of \$956.00, for serial number 09/591,177.

A review of the above identified application record and the Office of Finance records reveals that no fee for \$36.00 and 930.00 respectively were charged to deposit account number 17-0055 for this application.

If after receiving this letter, your record differs; the Office will need proof of charges. (Canceled check or U. S.Patent and Trademark monthly deposit account statement).

Sincerely,

Technical Center 1600

Refund Section, Office of Finance

RET STEVENS